DEFINITIONS AND ENTITLEMENT INFORMATION

> **Decision Insight for MFT:** The terms set forth below shall apply to this Axway product provided to Customer under the following product category and pricing model:
> **Product Category:** Perpetual License
> **Pricing Model:** Dashboards/Named Users

1. *DEFINITIONS.* As used in this Order Form, the following capitalized terms shall have the following meanings:
   - **"Dashboard"** means one thumbnail in the workspace accessible from the Decision Insight main menu for all Named Users
   - An **"Environment"** means the combination of one or more systems and software that is directly connected with each to form and provide a specific service.
     - **"Disaster Recovery (DR) Environment"** means an inactive Environment which starts executing when the Production Environment fails.
     - **"Non-Production Environment"** means an Environment used for processing data for other purposes than Production processing. Examples of these are: Development, Test, UAT, QA, Integration Testing.
     - A **"Production Environment"** means an Environment used to perform Production processing. Production Environments are typically connected to Production Instances of other software and/or external business partners, for business data exchange.
   - "**Instance**" means software running in one computer system as a single occurrence in RAM (Random Access Memory).
   - "**Named User**" means a named employee of Customer authorized to access the applicable Axway software products
   - **"Permitted Data Sources"** means either or both of the Axway products Secure Transport and Transfer CFT
   - **"Production"** means use to support the actual business processes of Customer

2. **ENTITLEMENT INFORMATION AND RESTRICTIONS.** Customer's entitlements are in all cases limited to the applicable Usage Metrics specified in the Product Schedule and any restrictions or other limitations specified herein.
   a. **Included Entitlements.** Unless otherwise specified in this Subscription Order Form, Customer's entitlements shall include the following:
      i. **Dashboards/Named Users.** Customer is entitled the right to use Decision Insight in Production up to the total number of Dashboards and Named Users specified in the Product Schedule.
      ii. **Environments.** Unless otherwise specified herein, the following Environments are included in Customer's subscription:
         - Unlimited Production Environments provided that the total number of Dashboards available across all Production Environments does not exceed Customer's entitled number of Dashboards.
         - Unlimited Non-Production Environments. Non-Production Environments may not be used for Production processing.
         - Unlimited Disaster Recovery Environments. Disaster Recovery Environments may only be used for Production processing if the Production

Environments fail and is inactive. For clarification and the avoidance of doubt, if the Disaster Recovery Environment is used for Production use, use of the Disaster Recovery Environment will be considered Production use.

b. **Other Restrictions and Information**

i. Each Production Instance of Decision Insight is restricted to one (1) Decision Insight application to run on it.

ii. Only data from the Permitted Data Sources can be loaded into Decision Insight