

DEFINITIONS AND ENTITLEMENT INFORMATION

B2B Integration: The terms set forth below shall apply to this Axway product provided to Customer under the following product category and pricing model:

Product Category: Customer Managed

Pricing Model: Messages

1. DEFINITIONS. As used in this Order Form, the following capitalized terms shall have the following meanings:

- **“Cluster”** means one (1) or more Instance(s) of a product behaving as a single system running on one (1) or more physical or virtual machine(s).
- **“Community”** means the technical object named “Community” within the software product.
- **“Environment”** is the combination of one (1) or more systems and software that is directly connected with each to form and provide a specific service.
 - **“Disaster Recovery (DR) Environment”** is an inactive Environment which starts executing when the Production Environment fails.
 - **“Non-Production Environment”** is an Environment used for processing data for other purposes than Production processing. Examples of these are: Development, Test, UAT, QA, Integration Testing.
 - **“Production Environment”** is an Environment used to perform Production processing. Production Environments are typically connected to Production Instances of other software and/or external business partners, for business data exchange.
 - **“Production”** means use to support the actual business processes of Customer.
- **“Instance”** means software running as a single occurrence loaded in memory.
- **“Messages per Month”** means the total number of Messages across all Production Environments during a calendar month.
 - **“Message”** means the following results occurring from the handling of data objects in the software product, except Reprocessed Data Objects and Technical Acknowledgements:
 - (a) each individual Data Input
 - (b) each individual Transformed Data Output in excess of one (1) Transformed Data Output resulting from an individual Data Input
 - (c) each Routed Data Object
 - (d) each delivery to an internal or external recipient of a Transformed Data Output or Routed Data Object in excess of one (1) internal or external recipient of such Transformed Data Output or Routed Data Object
 - **“Data Input”** means a data object that has been received into the software product and is Transformed.
 - **“Non-Standard Technical Acknowledgment”** means a custom Technical Acknowledgment created, received, or sent outside the standard operation of or protocol functionality of the software product.
 - **“Reprocessed Data Object”** a data object that is re-processed or re-sent after an error status occurs.
 - **“Routed Data Object”** means a data object routed through the software without being Transformed.
 - **“Technical Acknowledgement”** is a protocol level response that indicates the status of delivery, receipt, and/or processing by the recipient (e.g. AS2 MDNs, OFTP2 EERP, RN 0A1, X12 997, EDIFACT CONTRL).
 - **“Transformed”** means a data object is modified or altered when passing through the software, including, without limitation, splitting, enveloping, batching.
 - **“Transformed Data Output”** means each individual data output resulting from a data object being Transformed.

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- **"Node"** means a single physical or virtual computer system able to execute a single Instance of a software product.
- **"Partner"** means software or a system inside or outside a Customer environment that interacts with the software product (via one or more communication protocols, a shared folder, a connector on one or more networks and one or more adapters), whether as a sender or as a recipient, for the purpose of exchanging data. Partners are represented as object type Partner. For clarification and the avoidance of doubt: (a) third parties acting as intermediaries for data exchanges are counted as Partners if they are configured as object of type Partner, and (b) If the exact same Partner is configured on multiple independent Clusters (identified by the same default "RoutingID"), that Partner will be counted as one (1) Partner.
- **"WebTrader User"** means a human user that interacts with B2Bi's WebTrader user interface, for the purpose of data exchange.

2. ENTITLEMENT INFORMATION AND RESTRICTIONS. Customer's entitlements are in all cases limited to the applicable Usage Metrics specified in the Subscription Schedule and any restrictions or other limitations specified herein.

a. **Included Entitlements.** Unless otherwise specified in this Subscription Order Form, Customer subscription shall include the following:

i. **Messages per Month** Customer is entitled the right to use B2Bi up to the total number of Messages per Month specified in the Subscription Schedule. For clarification and the avoidance of doubt, the following shall apply in determining the number of Messages used by Customer:

- One (1) Data Input resulting in one (1) Transformed Data Output will result in the counting of one Message.
- One (1) Data Input resulting in two (2) Transformed Data Outputs will result in the counting of two (2) Messages.
- If a Transformed Data Output or Routed Data Object has two (2) recipients, one (1) additional Message would be counted as a result of the additional recipient.
- Non-Standard Technical Acknowledgments will be treated as Data Input, Transformed Data Output, or a Routed Data Objects, as the case may be, for determining the number of Messages.

ii. **Environments.** Unless otherwise specified herein, the following Environments are included in Customer's subscription:

- a. Unlimited Production Environments
- b. Unlimited Non-Production Environments. Non-Production Environments may not be used for Production use.
- c. Unlimited Disaster Recovery (DR) Environments. For clarification and the avoidance of doubt, if the Disaster Recovery Environment is used for Production use, use of the Disaster Recovery Environment will be considered Production use.

iii. **Protocols/Formats.** Customer's entitlements are limited to the protocols and formats supported by B2Bi. Notwithstanding the foregoing, when "Communication-only mode" is selected, the protocols and formats are limited as set forth below. For details about supported protocols and formats, see product documentation for B2Bi available at <https://docs.axway.com/>.

iv. **B2Bi Client with Mapping Services.** Limited to use on personal computers of Customer employees and authorized contractors on behalf of Customer, and solely for use with Customer's B2Bi subscription hereunder.

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- v. **Secure Relay.** Limited to use in conjunction with B2Bi.
- vi. **Sentinel.** The following limitations apply:
- a. Restricted to monitoring B2Bi and Messages processed through B2Bi;
 - b. Limited to the monitoring capabilities provided by the Sentinel component Web Dashboard.
- b. **Optional/Selectable Entitlements.** If purchased by Customer as set forth in the Subscription Schedule above, Customer's entitlements shall include the following option(s):
- i. **Communication-only mode.** When selected, Customer is entitled to use all communication protocols supported by the B2Bi Trading Engine. However, use of any messaging formats for transformation or any other functionality of the B2Bi Integration Engine are not included in the license. See product documentation for B2Bi on <https://docs.axway.com/> for details about B2Bi Trading Engine, Integration Engine and processing in "limited mode".
 - ii. **Enterprise Edition.** Customer is entitled to use B2Bi as active/active Clusters and as a multi-Cluster, and when and if it becomes generally available, as a containerized deployment.
 - iii. **FIPS.** Customer is entitled to use the FIPS-mode security capabilities of the software product B2Bi.
 - iv. **WebTrader.** Customer is entitled to use the WebTrader functionality up to the number of WebTrader Users specified.
 - v. **eSubmission.**
 - vi. **Activator.** Customer is entitled to use Activator up to the number of Instances specified, and only Instances used in Production Environments count toward the total number of Instances. Each Instance includes the following entitlements:
 - Protocols. Customer is entitled to only the communication protocols specified in the Order Form.
 - Community. Each Instance is limited to one (1) Community.
 - Partners. Customer is limited to a maximum of ten (10) Partners per Instance.
 - Unlimited Non-Production Environments. Non-Production Environments may not be used for Production processing.
3. **EXCESS USE FEES.** In the event of Excess Use, the following calculation methods will be used to calculate Excess Use Fees for the specified Usage Metrics:
- a. **Messages**
 - i. ((Monthly Subscription Services fees for Customer's subscription divided by the entitled number of Messages per Month) multiplied by the amount Messages per month in Excess Use) multiplied by 1.15.