

## DEFINITIONS AND ENTITLEMENT INFORMATION

**Controlled Substance Ordering System (CSOS):** The terms set forth below shall apply to this Axway product provided to Customer under the following product category and pricing model:

**Product Category:** Customer Managed

**Pricing Model:** CSOS Orders

1. **DEFINITIONS.** As used in this Order Form, the following capitalized terms shall have the following meanings:

- **“Cluster”** means one (1) or more Instance(s) of a product behaving as a single system running on one (1) or more physical or virtual machine(s).
- **“CSOS Order”** means the resulting output from the processing of an individual Drug Enforcement Agency (DEA) EDI 850 (including linked EDI 855) in CSOS, excluding reprocessed EDI 850s (or linked EDI 855s).
- **“CSOS Orders per Month”** means the total number of CSOS Orders across all Production Environments during a calendar month.
- **“Environment”** is the combination of one (1) or more systems and software that is directly connected with each to form and provide a specific service.
  - **“Disaster Recovery (DR) Environment”** means an inactive Environment which starts executing when the Production Environment fails.
  - **“Non-Production Environment”** is an Environment used for processing data for other purposes than Production processing. Examples of these are: Development, Test, UAT, QA, Integration Testing.
  - **“Production Environment”** is an Environment used to perform Production processing. Production Environments are typically connected to Production Instances of other software and/or external business partners, for business data exchange.
  - **“Production”** means use to support the actual business processes of Customer.
- **“Instance”** means software running in one (1) computer system as a single occurrence in RAM (Random Access Memory).

2. **ENTITLEMENT INFORMATION AND RESTRICTIONS.** Customer’s entitlements are in all cases limited to the applicable Usage Metrics specified in the Order Form and any restrictions or other limitations specified herein.

a. **Included Entitlements.** Unless otherwise specified in this Order Form, Customer subscription shall include the following:

- i. **CSOS Orders per Month** Customer is entitled the right to use CSOS up to the total number of CSOS Orders per Month specified in the Order Form. **Environments.** Unless otherwise specified herein, the following Environments are included in Customer’s subscription:
  - a. Unlimited Production Environments
  - b. Unlimited Non-Production Environments. Non-Production Environments may not be used for Production use.
  - c. Unlimited Disaster Recovery (DR) Environments. Disaster Recovery Environments may only be used for Production use in the event the Production Environment is inactive. For clarification and the avoidance of doubt, if the Disaster Recovery Environment is used for Production use, use of the Disaster Recovery Environment will be considered Production use.
- ii. **CSOS Signing or CSOS Validation.** Customer is entitled to use either the CSOS Signing or CSOS Validation functionalities of B2Bi.
- iii. **B2Bi (Limited).** The Customer is entitled to use the functionalities of the B2Bi solely for the processing of CSOS Orders. Includes DMZ Nodes (SecureRelay).

